



**Global
Airline
Fraud
Prevention
Group**



Stronger together : Global Unity Against Airline Fraud

www.gafpg.org

About us

Originally established in 2007 as the European Airlines Fraud Prevention Group, this initiative began with a small group of European carriers — including **Air France, Finnair, KLM, Martinair, Swiss, and Virgin Atlantic** — coming together to share knowledge and collaborate in the fight against airline fraud.

What started as a regional effort has evolved into a truly global network. Today, the **Global Airline Fraud Prevention Group (GAFPG)** includes over 45 airlines from all continents, representing both legacy and low-cost carriers.

The group has also welcomed **online travel agencies (OTAs)**, enhancing the ecosystem of cooperation against fraud across the broader travel industry.

With the involvement of key industry bodies such as **IATA and ARC**, the group has expanded its scope, reach, and impact—leading to its renaming in 2025 to better reflect its international mission.

The GAFPG continues to foster proactive collaboration, real-time intelligence sharing, and industry-wide best practices to strengthen fraud prevention in the global airline and travel sectors.



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Our activities

Raising fraud awareness

We are committed to combating fraud by fostering a culture of transparency and shared learning.

Through in-depth case studies, expert knowledge-sharing, and collaborative initiatives, we empower member organizations to stay informed, vigilant, and resilient.

Together, we build stronger defenses against fraud and create a trusted network for proactive risk management.



Our activities

Monthly video calls

We host monthly calls that act as open forums for collaboration and knowledge exchange.

These sessions focus on **real-world experiences**, current fraud trends, and **shared best practices**.

Topics covered include: **Payment fraud** (e.g., card-not-present transactions, chargebacks), **Frequent flyer program fraud**, **Account takeover and identity fraud**, **Customer service fraud** schemes, and any emerging fraud threats

Each session is centered around a specific theme and features insights from key industry stakeholders.

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Our activities

Industry best practices

We drive the development of industry best practices, robust frameworks, and tailored fraud prevention standards designed specifically for the airline environment.

By aligning operational realities with proactive strategies, we help organizations strengthen their defenses, ensure compliance, and foster a unified approach to tackling fraud across the aviation sector.ue platform for in-depth collaboration, interactive workshops, and strategic planning to help shape the future of fraud prevention in the airline industry.



Our activities



Annual meeting

In addition to our monthly calls, we organize an annual in-person meeting, providing a unique platform for in-depth collaboration, interactive workshops, and strategic planning to help shape the future of fraud prevention in the airline industry.

Steering Committee of Fraud Experts



Our dynamic Steering Committee is composed of fraud experts from a diverse range of airlines, including both low-cost carriers and legacy operators.

This cross-industry collaboration brings together deep operational knowledge, investigative experience, and strategic insight.



Christelle Brenin
Chairperson
Lufthansa Group



Eric Facquet
Air France



Raluca Avram
Wizz air



Māris Krasts
Norwegian



A. Ramchandani
Emirates



David Rojas
British Airways



Johan Kichenin
Air Caraïbes





Thank You For Attention

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